

Civil Rights Training Agenda

Thursday, February 20, 2020

9:00 am - 10:45 am:

Compliance with Section 188 of the Workforce Innovation and Opportunity Act: An Overview
Learn about Section 188 of the Workforce Innovation and Opportunity Act of 2014 (WIOA Section 188)—highlights covered include what is required under WIOA Section 188 and how to achieve compliance. Key areas covered during the day include:

- **Roles and Responsibilities of the Equal Opportunity (EO) Officer**
- **The WIOA Section 188 and related civil rights laws** that apply to your programs and activities
- **Policies and procedures** that apply across the board
 - Assurances
 - Taglines
 - Discrimination complaints
 - Harassment and hostile environment
 - Serving persons with disabilities
 - Serving limited English proficient (LEP) persons
 - Handling religious-based accommodation requests
- **Regularly train** responsible staff
- **Monitoring** your programs and activities

Material will be covered through a variety of methods, including scenario-based discussions and job aid development. Sensitivity and etiquette for serving persons with disabilities and LGBTQX populations also will be covered.

10:45 am – 11:00 am: Break

11:00 am - 12:00 pm: Compliance (continued)

12:00 pm – 1:00 pm: Lunch

1:00 pm – 2:30 pm: Compliance (continued)

2:30 pm – 2:45 pm: Break

2:45 pm – 4:15 pm: Compliance (continued)

4:15 pm – 4:45 pm: Daily wrap-up and questions and answers.

